

Lachen, October 31, 2013

To whom it may concern

Octapharma AG, is a privately owned plasma fractionation company based in Switzerland. Since 30 years, its core business is the development, production and sale of high quality plasma derivatives for treatment in coagulation disorders, immunotherapy and intensive care and emergency medicine.

Octapharma participated in the ESID Congress in Florence, Italy from October 1 – 6, 2013. Over 220 guests and colleagues flew to Florence to participate in this event. The airport transportations and onsite transportation were organised by Best Tuscan Tours. My main contact person was Dominick Cerisano and I could not have asked for a better contact.

We did not have one pick up which was delayed or did not show up. All last minute changes got incorporated into the pick up schedule and the staff on site were extremely friendly.

I have organised a lot of congresses and events, but so far I have never worked with a transport company who was as efficient and helpful as Best Tuscan Tours I did not have to worry at all. It made my life a lot easier.

Yours sincerely

Octapharma AG

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